Do you need help with Phaidra?
Would you like to learn more about Phaidra?

**Online Help**
If you need help, move your mouse over the appropriate term/link.

**Service Page and FAQs**
www.univie.ac.at/phaidra

**Technical problems?**
Make a screenshot and describe your problem. Then contact: support.phaidra@univie.ac.at

**Helpdesk**
You can also contact the Helpdesk of ZID:
Tel. +43-1-4277-140 60

**Announcements**
Up-to-date information about Phaidra can be obtained after registration at: www.univie.ac.at/phaidra

**Courses**
Registration and contact details: phaidra@univie.ac.at

**Would you like to test Phaidra?**
At https://phaidratest.univie.ac.at in the network of the University of Vienna you have the non-binding option of storing objects temporarily and of linking them to each other.

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**Portal:**
https://phaidra.univie.ac.at

**Service page:**
www.univie.ac.at/phaidra

**International Phaidra Network**
www.phaidra.org

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**Contact**

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Permanent Hosting, Archiving and Indexing of Digital Resources and Assets
What is Phaidra?

Phaidra stands for reliable long-term archiving and gives educational, research and management staff, the possibility to publish digital data and resources and to store them indefinitely.

Phaidra gives you the possibility to:
- archive digital objects at the university, to create them systematically and to supplement them with metadata
- archive objects for an unlimited period of time – and to have world-wide access to them

Phaidra is available to all employees and students at the University of Vienna.

Phaidra has arisen from the cooperation between the Computer Centre of the University of Vienna and the University Library and Archive Services. Project management is located at the University Library.

Phaidra is used in the following institutes:
- University of Vienna
- FWF Austrian Science Fund
- University of The Applied Arts, Vienna
- University of Music and the Performing Arts, Graz
- University of Art and Industrial Design, Linz
- University of Padua
- University of Belgrade
- University of Crne Gore, Podgorica
- University of Nis
- University of Kragujevac

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What characterizes Phaidra?

Optimal Search and Find – Metadata
With little effort, objects can be described in detail and made searchable.

User-friendliness
Help texts, tutorials, training, a service page and a support address make working with Phaidra easy. Phaidra also offers assistance in selecting the best format.

Persistent Citability
All published objects receive a “permanent link” which can be accessed, cited and forwarded world-wide.

Reliable long-term archiving
Phaidra is based on the flexible Open Source software Fedora and is maintained by the Computer Centre of the University of Vienna. All metadata are converted to XML format, which promotes long-term archiving capabilities and interoperability with other systems.

Open and free access
At the University of Vienna the access to the system (the very instrument of publication itself) is open without restrictions to students and teachers.

Sophisticated access concept
Phaidra-users can effortlessly (that is, independently and without the support of other people or administrators) lock their objects, or provide access to a limited group of users.

Clarification of legal issues
The clarification of legal issues and the availability of licensing models provide security and promote trust.

The Strengths of Phaidra

Publish your own e-books with the Phaidra Importer
The Phaidra Importer allows you to create your own book, booklet, brochure, magazine, etc. With Phaidra you can virtually “bind” a book and then publish it.

Visibility and searchability
Phaidra allows diverse and individualized visibility of digital objects.

The Book Viewer
The Book Viewer gives you the possibility to browse through digitized books – also your own – and to print them by page or as an entire book.

Streaming services: Audio and Video
The connection to the streaming server enables optimal viewing and the use of multimedia objects.

Integration of objects in Phaidra with content management systems like Typo3
Customizable displaying of content on your homepage is available in Phaidra.

Collaborative work
Collaboration with non-university institutions and researchers is possible through the use of options like the guest account.

Interoperability
The objects – once provided with metadata – are usable in many ways (e.g. Europeana).

Embedding in the EU context
Phaidra already participates in several EU projects, such as Tempus, OpenAire and Europeana Libraries. Phaidra is an active partner in the design of the Open Access Policy of the University of Vienna.

Languages
Phaidra uses Unicode (UTF-8) throughout the system.